



RTView™: A 360° APM Platform

Application Performance Management, or APM, focuses on monitoring and managing the performance and service availability of software applications. Demand for a new generation of APM products is being driven out of a frustration with earlier solutions that either only focus on a narrow slice of monitoring, or have cobbled together monitoring tools through acquisition, and therefore cannot provide a single interface to the end-to-end performance of an application.

Holistic, or 360°, APM

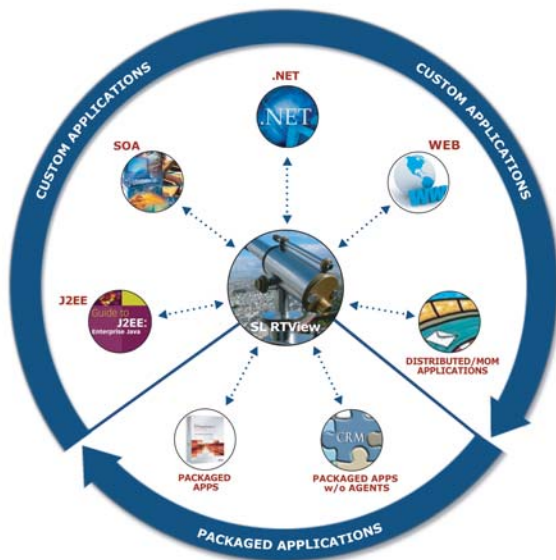
Enterprise companies are increasingly seeking holistic, or 360°, APM solutions. They need early detection/preventative care to reduce the number of trouble tickets. They need to determine root cause more quickly and have the power to fix a problem then-and-there in order to reduce the MTTR (mean time to repair) and minimize any impact on customer experience, SLAs and revenue. And they need a comprehensive, integrated solution that reduces overall TCO and makes the goal – end-to-end application monitoring and control – attainable.

In addition to getting pressure to reduce the number of trouble tickets and MTTR, application support teams are also being asked to provide line-of-business stakeholders with visibility into performance management as it relates to business objectives. They also have pressure from the CIO to manage toward ITIL standards for Incident Management, Availability, Capacity and Service Level Management.

RTView for 360° APM

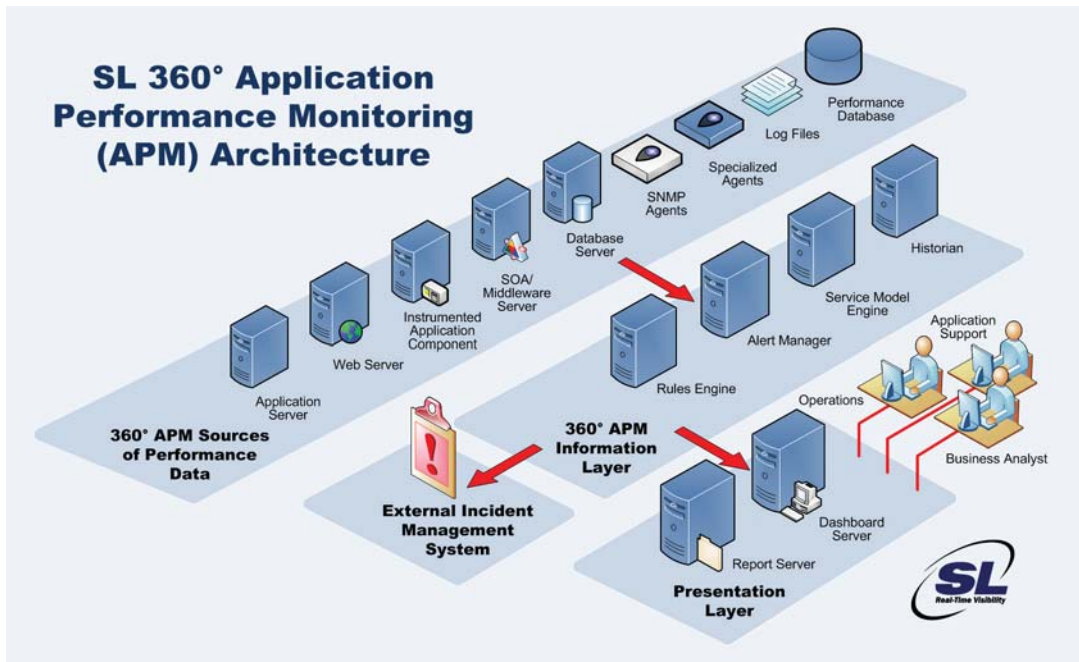
SL's RTView platform is uniquely positioned to service the requirements of 360° APM because 1) it has the ability to provide a single, real-time view into complex, multi-tier applications with historical context, 2) it was developed from the ground up as an integrated system, enabling seamless analysis across applications and layers, and drill-down capabilities to pinpoint root cause and initiate repair, and 3) it provides a flexible environment to create holistic application service views that is easy and non-invasive to integrate, and cost-effective to deploy and maintain.

RTView is also unique because it can provide value both as a holistic APM platform, as well as a point APM solution focused on specific application monitoring. It does so through a robust set of monitoring capabilities that can directly monitor application performance data, or integrate existing sources of data from other application monitoring solutions. With all of the data in a single information layer, RTView provides comprehensive analysis functionality, alerts and rules, and can easily construct an overall service model of application performance. This performance data may include middleware, network performance data, application servers, log files or just about any other source of information. With the models developed, RTView's information layer can forward the information to its own presentation layer, or process "intelligent events" that will help identify the root cause of the performance issue to IT staff via an enterprise manager of managers.



360° APM provides monitoring and management across a diverse application infrastructure.





SL's 360° APM platform, RTView, involves data from virtually any data source, and provides for the management of rules, alerts, services models, and historical trends to more quickly pinpoint issues and initiate repair.

Filling the Gaps in Any APM Strategy

SL's RTView has a broad appeal as a 360° APM solution, regardless of what stage an organization is at in delivering against APM requirements.

For organizations that do not already have an APM solution, RTView can monitor and report on all aspects of the application environment and provide immediate value to application development, engineering teams, as well as operations and management teams.

For organizations that already have tools to monitor components of the application infrastructure, RTView can fill the monitoring gaps that exist, as well as provide an overall analytics engine for the events, an alerts/rules engine, and a robust presentation layer if desired.

For organizations that already have monitoring tools and an overall enterprise management system, RTView can perform the tough job of aggregating application data and pinpointing the root cause of the application problem.

For more information regarding SL's 360° APM platform, RTView, please visit www.sl.com.

About SL Corporation

Over the past 24 years, SL Corporation has become the most knowledgeable and responsive provider of real-time monitoring, analytics, and visibility solutions. SL's flagship product, RTView, addresses a broad spectrum of enterprise visibility challenges spanning application performance management (APM), business activity monitoring (BAM), and component-level infrastructure monitoring. RTView has also become the de facto standard for extending the visualization of complex event processing (CEP) engines, TIBCO messaging middleware, Oracle Coherence data grids, and custom applications. SL's exclusive focus on real-time visibility solutions, commitment to customer success, and partner-centric culture are why thousands of industry leaders have chosen to work with SL to support their most critical applications and businesses. SL Corporation can be reached at +1 415-927-8400 or on the web at www.sl.com.